

# DAWOOD EQUITIES LIMITED

## KNOW YOUR CUSTOMER & ANTI MONEY LAUNDERING POLICY

DAWOOD EQUITIES LIMITED (DEL) is a financial institution. It is subject to regulatory sanctions, financial and is liable to reputation of the entity arising out of its failure to comply with applicable laws of land regulations governing financial institution, prudential regulations and circulars issued by the regulator i.e. Securities & Exchange Commission of Pakistan & Karachi Stock Exchange Limited. Compliance with laws, rules and regulations helps DEL to maintain its reputation and meet the expectations of its shareholders, customers, the markets and society as a whole.

As a financial institution, DEL is exposed to Compliance Risk and is clearly disassociated from the activities of money laundering, terrorist financing, and money laundering. DEL has developed a clearly laid down Policy for "KNOW YOUR CUSTOMER" (KYC) & Anti Money Laundering (AML). The main objective of the policy is to provide an effective defense against the opening of fictitious accounts and to protect the DEL from non-compliance, lawsuits.

The policies, procedures and controls outlined in this KYC & AML Policy are minimum standards. DEL may have more stringent controls and have been designed to be a living document, subject to an ongoing revision and updates.

### OBJECTIVE

The purpose of this policy is to safeguard DEL against involvement in money laundering activities, terrorist financing and other illegal trades and to guide the employees in the effective and efficient discharge of their duties to ensure compliance with the rules and regulations.

### RESPONSIBILITY

The Board of Directors is overall responsible for the overall program, implementation and regular monitoring of this policy statement. It is the responsibility of the employees, particularly of Marketing and Sales department to ensure that they are fully aware of the contents of this policy.

### POLICY STATEMENT

DEL shall acquire due diligence information pertaining to its customers/clients and the legitimacy of their business transactions so as to prevent from the associated risks. Due diligence shall be done to identify Company's Customers and ascertain their relevant information, as detailed as possible.

The Company shall verify that the customers are not on any Sanction List of known fraudsters, terrorist or money launderers from all over the world. Besides sanctions lists, there may be other lists of third party lenders that track links between individuals regarded as high-risk owing to negative reports in the media or in public record. The KYC policy does not merely require name matching with the sanction lists but also monitoring of transactions of the customers against their recorded profile and history in the agencies and with peers.

Customers shall be identified using due diligence in order to prevent the identity theft, concealment, fraudulent transactions, money laundering, terrorist financing and other suspicious/illegal activities.

# Introduction

This policy is formulated to assist the management of Dawood Equities Limited (DEL) to manage / counter the Compliance, Risk & provide a safe path for its growth & glory in the local market.

The Compliance Risk can be described as the risk of imposition of legal or regulatory sanctions, financial loss or loss to reputation of the entity arising out of its failure to comply with applicable laws of land / regulations governing financial institution, prudential regulations and circulars issued by the regulator i.e. Securities & Exchange Commission of Pakistan & Karachi Stock Exchange Limited. Compliance with laws, rules and regulation helps DEL to maintain its reputation and meet the expectations of its stakeholders, customers, the markets and society as a whole.

In order to protect the DEL from Compliance Risk and to clearly disassociate from the increasing danger of organized activity and money laundering, DEL has developed a clearly laid down Policy for "KNOW YOUR CUSTOMER" (KYC) & Anti Money Laundering (AML). The main emphasize of the policy is to provide on site guidelines against the opening of fictitious accounts and to protect the DEL from non compliance threats.

The policies, procedures and controls outlined in this KYC & AML Policy are minimum mandatory compliance requirements and have been designed to be a current document, subject to on-going revisions and updates.

## OBJECTIVE

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## POLICY STATEMENT

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Customers shall be identified using due diligence in order to prevent the identity theft/concealment, fraudulent transactions, money laundering, terrorist financing and other suspicious/illegitimate

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transactions/activities and do the legitimate and ethical business/financial transactions with the all the customers / clients whether newly introduced or otherwise.

## **PROCEDURES**

### **Customer services and knows your customers**

KYC Standards and anti-money laundering Measures would enable DEL to understand its customers, the beneficial owners in case of non-individual entities, the principals behind customers who are acting as agents and their financial dealings. This will help to manage its risks prudently.

The main components of the internal control process are:

- Reputation and integrity of operations will be protected by reducing the likelihood of becoming a vehicle/means for or a victim of financial crime and suffering consequential reputation damage. For this purpose, all measures will be taken to perform an effective due diligence of the customer.
- Appropriate risk management and compliance methodologies shall be followed by providing the basis for identifying, limiting and controlling risk exposures in assets and liabilities, including assets under management.
- The employees shall take reasonable steps to be aware of any unusual transaction activity or activity that is disproportionate to the customer's known business.
- As a general rule, DEL shall not establish a business relationship until the identity of the potential customer is satisfactorily established. If a potential customer refuses to produce any of the requested information, the relationship shall not be established. Likewise, if the potential customer is not forthcoming with requested follow-up information, any relationship already begun shall be terminated.

### **KYC is based on five key elements**

Following are the five crucial elements of the KYC process:

- Risk classification
- Minimum Information / Documents Required
- Verification of Documents
- On-going Monitoring Processes
- Reporting

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Other Anti Money Laundering (AML) Measures are:

- Customer education and awareness
- Channel partner education and awareness
- Staff education and awareness

The procedures to address the five key elements of KYC process are explained in the succeeding paragraphs.

### **RISK CLASSIFICATION**

The level of Money Laundering (ML) risks that the Company is exposed to by an investor relationship depends on:

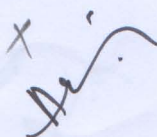
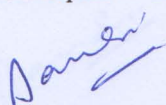
- Type of the customer and nature of business.
- Type of product / service availed by the customer
- Country where the Customer is domiciled.

Based on the above criteria, the customers may be classified into two Money laundering Risk levels viz., High Risk and Low Risk.

#### **a). High Risk Customers**

DEL will conduct enhanced due diligence when;

- i. Dealing with high risk customers, business relationship or transaction including the following;
  - Non-resident customers;
  - Non-Legal persons or arrangement including non-governmental organizations (NGOs) / not for profit organizations (NFPs) and trusts / charities;
  - Customers belonging to countries where CDD / KYC and anti-money laundering regulations are lax;
  - Customers with links to offshore tax heavens;
  - High Net-worth customers with no clearly identifiable source of income; and
  - Customers dealing in high value items.



ii. There is a reason to believe that the customer has been refused by another financial institution.

iii. Dealing with politically exposed persons (including foreigners) or customers holding public or high profile positions. For politically exposed persons or holders of public or high profile positions, enhanced due diligence should include the following:

- Relationship should be established and / or maintained with approval of senior management including when an existing customer becomes holder of any public office or high profile position.
- Appropriate risk management evaluation will be made to determine whether a potential customer, existing customer or the beneficial owner, is a politically exposed person, holder of public office or the holder of high profile position. The sources of wealth / funds of such customers shall be monitored on regular basis.

iv. Establishing business relationship or transactions with counterparts from or in countries not sufficiently applying Financial Action Task Force (FATF) recommendations.

**b). Low Risk Customers**

Where there are low risk and information on the identity of the customer and the beneficial ownership of a customer is publicly available, or where adequate checks and controls exist, DEL may apply simplified or reduced customer due diligence. This will be done in following cases:

Financial institutions provided they are subject to requirements to combat money laundering and terrorist financing consistent with the FATF recommendations and are supervised for compliance with those requirements.

Public listed companies that are subject to regulatory disclosure requirements, Government administration / entities etc.

**MINIMUM INFORMATION/DOCUMENTS**

The Company shall obtain the following minimum information / set of documents from various types of customers / account holder(s) for examination and verification, at the time of opening account.

**Type of Customers**

**Information/Documents**

**Individual / Sole  
Proprietorship**

Name  
Father's Name  
Address

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### Partnership Account

Telephone Number  
Copy of CNIC or Passport  
Sources of Income  
Business Employment Proof

Name of partnership and partners  
Father's Name of Partners  
Address  
Telephone Number  
Copies of CNIC of all partners  
Copies of latest Financials of Partners

### Joint Stock Companies

Name of Company and its Directors  
Registered Address  
Telephone Number  
Copies of CNICs of all Directors  
Audited Accounts of the Company  
Memorandum and Articles of Association  
Board Resolution

### Club Societies & Associations

Certified Copy of Certification of Registration  
Certified Copy of Bye Laws / Rules & Regulations  
Board / Governing body resolution

*[Signature]*

*[Signature]*

Copy of Latest Financials of the Society / Association

#### Trusts

Copy of CNIC of all trustees

Certified Copy of Trust Deed

Trustee / Governing body resolution

Copy of latest Financials of the trust

#### Executors & Administrators

Copy of CNIC of the Executors / Administrators

Certified Copy of Letter of Administration

For all customers, DEL shall determine whether the customer is acting on behalf of another person, and shall then take reasonable steps to obtain sufficient identification data such as copy of CNIC, or other relevant document/information to verify the identity of the beneficiary.

For customers that are legal persons or for legal arrangements, DEL shall take reasonable measures to:

- Understand the ownership & control structure of the customer;
- Determine that the natural persons who ultimately own or control the customer. This includes those persons who exercise ultimate effective control over a legal person or arrangement.

Government accounts shall not be opened in the personal names of the government official(s). Any such account, which is to be operated by an officer of the Federal / Provincial / Local Government in his /her official capacity, shall be opened only on production of a special resolution / authority from the concerned administrative department duly endorsed by the Ministry of Finance Department of the concerned Government.

#### VERIFICATION OF DOCUMENTS

Verification is an integral part of KYC and due diligence measures for which DEL shall ensure that;

- Copies of CNIC wherever required are invariably verified. Before opening the account, the Company shall verify CNIC by utilizing online facility of NADRA. In case the Company does not have the online facility, then CNIC shall be verified from the Regional Office of NADRA.

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In case the Company is not able to satisfactory complete required KYC and due diligence measures, account shall not be opened, business relationship shall not be established and business transaction shall not be carried out. Instead, reporting of suspicious transition is considered. Similarly, relationship with existing customer should be terminated and reporting of suspicious transaction be considered if the KYC and due diligence results are found unsatisfactory.

## MONITORING

Customer due diligence (CDD) / Know your Customer (KYC) is not a one time exercise to be conducted at the time of formal relationship with customer / accountholder. This is an ongoing process and to this end DEL is required to;

- Monitor the accounts and transactions on regular basis.
- Update customer information and records, if any.
- Chalk out plan of imparting suitable training to the staff.
- Maintaining proper records of customer identification and to clearly indicate, in writing, if any exception is made in fulfilling the KYC due diligence measures.

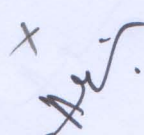
The guidelines on policies and procedures are to be monitored by the management on an ongoing basis. Non-adherence to the guidelines and any doubt on customer transaction must be reported to the management without loss of time. To strengthen the monitoring and prevent the money laundering activities, an appropriate training to the employees shall be provided regularly and the policies and procedures shall be amended on a need basis. Any amendment, partly or wholly, shall remain the integral of this KYC.

## REPORTING

In normal circumstances, it is not easy to identify money laundering related transactions. A common golden rule is **Know Your Customer**. Management must know its customer including the ultimate beneficial owner (if different from the apparent legal owner), its economic background and/or its normal activities. It is through the knowledge about our customer or other give-away signs that may lead to a gut-feeling that a money laundering activity may be taking place. Mere verifying and collecting the identity and documents of the customer does not amount to "Know Your Customer". The staff should use their diligence and prudence to judge the customer and his capabilities and should be alert if there are any unusual transactions, which are not typical and compatible to the customer's background. The staff should try to match the profile of customer with that of the transactions of the customer.

The staff should verify in detail the source of funds and the purpose of transactions to satisfy the genuineness of the transaction. Compliance is the responsibility of the every employee. Therefore, strict compliance is very much necessary with all laws and regulations.

All issues noticed for a new customer shall be reported at appropriate level in Marketing and Sales department, Head of Compliance and Chief Financial Officer by the employee who noticed or surfaced any reportable matter. Appropriate decisions will be taken for such customer after further investigation. In



case of existing Customer such matters will be brought into the notice of Chief Executive Officer for decision making.

### **RECORD KEEPING & COMPLIANCE**

DEL shall keep record regarding the identification data obtained through the customer's due diligence process (e.g. copies or record of official identification documents like passports, identity cards, driving licenses, or similar documents), account files, and business correspondence for at least five years after the business relationship is ended.

Management shall be responsible to issue and enforce in-house instructions to comply with the guidelines, including reporting of suspicious transactions and any other matters relating to the prevention of money laundering. In order to be effective in the prevention of money laundering and to disseminate new regulations/policies, trainings and regular refresher courses should be given to all employees. Although management may not be involved in the day-to-day procedures, it is important that they know and understand their statutory duties. Therefore, they should have at least some of general awareness training sessions.

### **CONFIDENTIALITY**

This Policy is strictly confidential. No copies of this Policy may be printed, copied or in any way removed from the offices of the Company.

### **FUTURE AMENDMENTS**

The management will review and may amend or otherwise modify this Policy Statement from time to time with the approval of Board of Directors. Such review will preferably be carried out every year and will take into account among others the revisions in applicable regulatory framework specifically.

### **APPROVAL FROM BOARD OF DIRECTORS**

This policy has been approved by the Board of Directors on September 24, 2014 and access has been provided to the employees of DEL.

### **EFFECTIVE DATE**

This policy shall become effective from the September 24, 2014.

